VCU Undergraduate Student Satisfaction Inventory

The Noel Levitz Student Satisfaction Survey (SSI) survey assesses undergraduate student satisfaction across many facets of their educational experience, as well as what issues are most important to them.

2,118 Respondents

- 73% Are satisfied with their overall experience
- 61% Would probably or definitely enroll at VCU again if they started over

What students like & value about VCU

- Welcoming climate
- Knowledgeable faculty
- Knowledgeable & approachable advisors
- Security staff respond quickly
- Experiencing intellectual growth
- Good variety of courses
- Major requirements are clear
- Competent health services staff
- Library resources & services

Welcome Climate

- 91% are satisfied that different races, ethnicities, and backgrounds are welcomed
- 83% are satisfied that freedom of expression is protected on campus
- 83% are satisfied there is a strong commitment to racial harmony on campus

Compared to National Four-Year Public Institutions, VCU students reported greater satisfaction on:

- Campus Support Services: 5.8 (+0.17) vs. 5.6
- Academic Advising: 5.7 (+0.10) vs. 5.6

Students want to see more...

- Continued improvement of course instruction
- Adequate and timely financial aid
- Greater flexibility in course registration
- More timely performance feedback
- An even safer campus
- Greater comfort in living spaces

Source: Responses to Ruffalo Noel Levitz Student Satisfaction Inventory, Fall 2018. 2,118 undergraduate students participated (8.9%). Scale items are based on 7-point scale (1=very unsatisfied, 7=very satisfied). Satisfaction percentages are based on number of students who responded "5=somewhat satisfied", "6=satisfied", or "7=very satisfied". Questions? Contact irds@vcu.edu