VCU Undergraduate Student Satisfaction Inventory (2021-2022)

The Noel Levitz Student Satisfaction Survey (SSI) survey assesses undergraduate student satisfaction across many facets of their educational experience, as well as what issues are most important to them.

1,913 Respondents

64% Are satisfied with their overall experience
52% Would probably or definitely enroll at VCU again if they started over

What students like & value about VCU

- Welcoming climate
- Knowledgeable & approachable advisors
- Knowledgeable faculty
- Good variety of courses
- Feel prepared for post-graduation
- Major requirements are clear
- Experiencing intellectual growth
- Competent health services staff
- Library resources & services

WELCOMING CLIMATE

- 86% are satisfied that different races, ethnicities, and backgrounds are welcomed
- 75% are satisfied there is a strong commitment to racial harmony on campus
- 79% are satisfied that males and females have equal athletic opportunities

TIME TRENDS

STRENGTHS:
- Instructional Effectiveness
- Academic Advising

IMPROVEMENTS:
- Registration Effectiveness
- Recruitment/Financial Aid

Students want to see more...

- Greater flexibility in course registration
- Quicker security response & safer campus
- Adequate and timely financial aid
- Continued improvement of course instruction
- Expanded counseling services
- Greater comfort in living spaces

Source: Responses to Ruffalo Noel Levitz Student Satisfaction Inventory, Spring 2022. 1,913 undergraduate students participated (8.4%). Scale items are based on 7-point scale (1=very unsatisfied, 7=very satisfied). Satisfaction percentages are based on number of students who responded "5=somewhat satisfied", "6=satisfied", or "7=very satisfied". Questions? Contact irds@vcu.edu